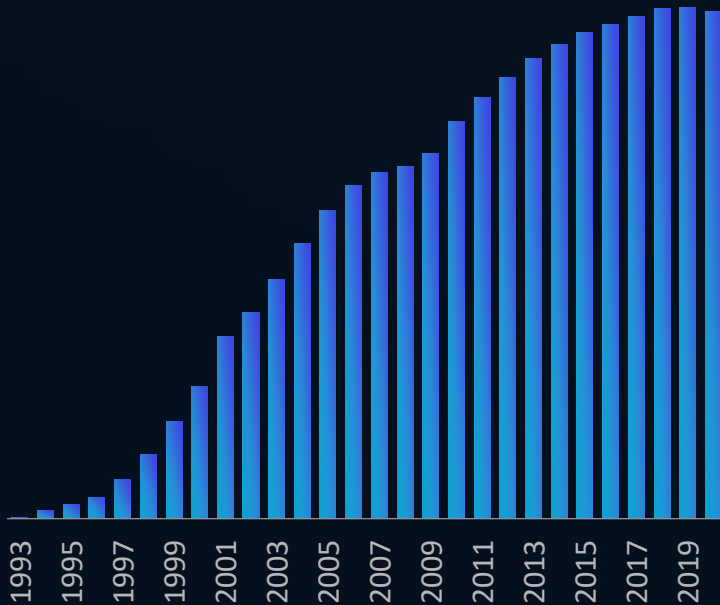


Membership and growth

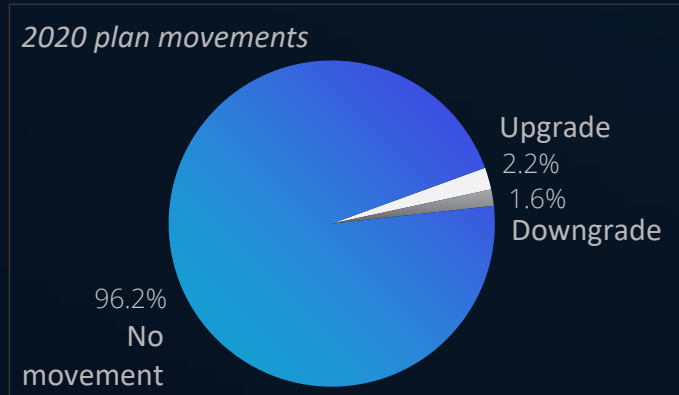
>2.7m
lives

57.05% ↑ Increased by 0.25%
market share¹ as at Sep 2020

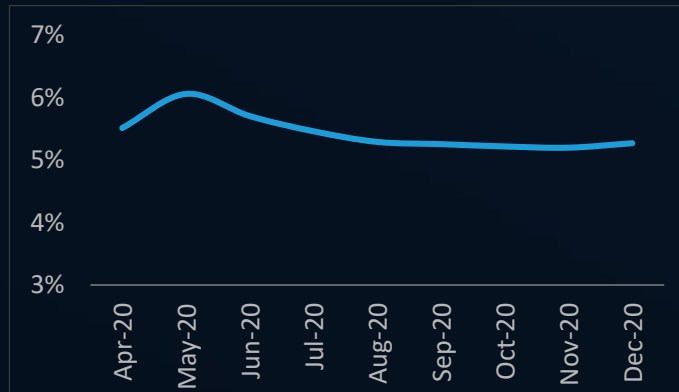


Lapses and stability

Plan movements stability



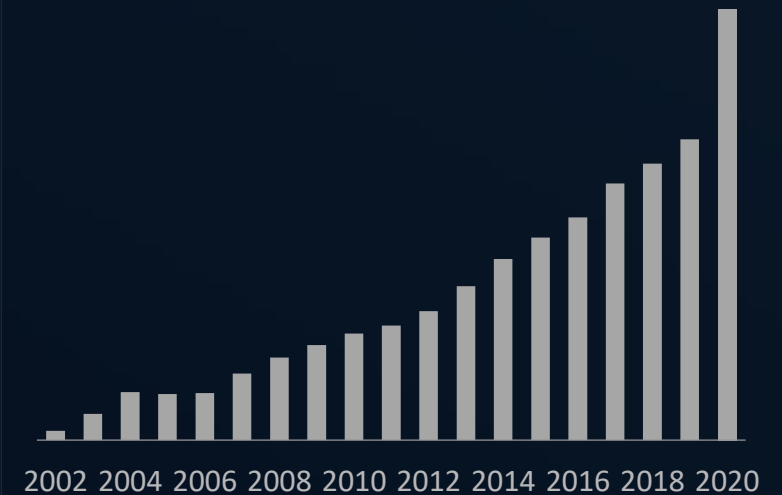
Debit order rejections



Security and surplus

AAA
credit rating

36.8%
unaudited solvency



¹ Council of Medical Schemes