

Dear Pharmacist

Please join our Diabetes Clinic Network

Education is a very important component for members living with diabetes to successfully manage their condition and to prevent disease progression and development of co-morbidities.

While most of the schemes we administer participate in this initiative and will be ready to fund diabetes education from the Risk benefit from 1 January 2023, it is important that you get confirmation from your own software vendor to understand if and when your pharmacy system will be ready to claim.

We want to extend an invitation to any willing, qualifying pharmacy clinic to join the Diabetes Clinic Network, which will give you access to funding for diabetes care and pathology procedures subject to benefit limits.

Services this Diabetes Clinic Network will offer

The services are for members who have been registered on the Chronic Illness Benefit for type 1 or 2 diabetes mellitus from most schemes administered by Discovery Health.

Diabetes educators at the pharmacy clinic can give the following services to these members:

- Two yearly diabetes education consultations
- One yearly foot screening. Only diabetes educators that have fully completed their practice experience may provide this service.

Service codes and rates table

• All results obtained in the pharmacy (including pathology) need to be made available to the treating doctor and to Discovery Health on Health ID 2.0.

Pharmacy codes	Statement description services	Service	Tariff code	2023 Rate (VAT incl.)
067002-001	DISCDEDU1-DIA-EDUCATION	Diabetes education session from a diabetes nurse educator who has completed both the diabetes course and the required practical experience.	DEDU1	R597.90
067003-001	DISCDEDUT-DIA-EDUCATION	Diabetes education session from diabetes nurse educator who have completed the diabetes course and are busy with the practical training in the pharmacy clinic.	DEDUT	R478.20
067004-001	DISCDFSC1-DIA-FOOT	Diabetes foot screening	DFSC1	R100.50

Point of care (POC) pathology codes and rates table

- Pathology codes are only payable when the tests are *requested and referred by the treating doctor* and indicated on the claim.
- The below codes are for monitoring purposes. Discovery Health will make available a laboratory pathology referral form for use by pharmacy clinics

Pharmacy codes	Statement description services	Service	Tariff code	2023 Rate (VAT incl.)
007370-021	DISC4064-HBA1C	HbA1C	4064	R172.90
000817- 001	DISC4032-CREATI- SERUM	Serum creatinine	4032	R43.80

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Directors: Dr A Ntsaluba* (Chairperson), A Gore* (Group CEO), Dr J Broomberg*, H L Bosman, R Farber, F N Khanyile, N S Koopowitz*, Dr T V Maphai, R N Noach*, A Pollard*, B Swartzberg*, D M Viljoen*, S V Zilwa (*Executive).

Secretary: N N Mbongo.

Pharmacy codes	Statement description services	Service	Tariff code	2023 Rate (VAT incl.)
005350-021	DISC4147-TRIGLYCERIDE	Triglyceride	4147	R96.30
001310-021	DISC4027-TOT-CHOLESTEROL	Cholesterol total	4027	R64.70
004340-021	DISC4028-HDL-CHOLESTEROL	HDL cholesterol	4028	R83.70
No NAPPI	NA	LDL cholesterol (Payment only for chemical determination by pathology laboratory)	No Code	R0.00
000777-001	DISC4171-U&E	U&E:-Sodium-+-potassium-+-chloride-+-CO2-+-urea	4171	R192.10
008380-021	DISC4188-DIPSTICK-URINE	Urine-dipstick,-per-stick-(irrespective-of-the-number-of-tests-on-stick)	4188	R18.20
000917-001	DISC4221-CREATI-URINE	Urine-creatinine	4221	R43.80
067001-001	DISC4223-CREAT-CLEARANCE	Creatinine-clearance	4223	R92.80
008896-654	DISC4261-ALB-QUANTI-MICRO	Micro-Albumin:-Quantitative	4261	R150.70
009996-654	DISC4262-ALB-QUALI-MICRO	Micro-Albumin:-Qualitative	4262	R54.60

Please note: Point of care devices need to be approved by Discovery Health to ensure accuracy.

Requirements for participation by a pharmacy clinic in the Diabetes Clinic Network

Participation of the pharmacy clinics in the Diabetes Clinic Network is voluntary and open to any pharmacy clinic that meets the following requirements:

- Has at least one diabetes educator with own BHF practice number,
- Is participating in the Wellness Network at the time of applying for participation in this Diabetes Clinic Network.
- Has a private consultation room within the pharmacy with appropriate clinic equipment and furniture and an easily accessible bathroom.
- Has Good Pharmacy Practice ("GPP") compliance and is registered with the South African Pharmacy Council
- Has an electronic clinical practice management claims submission system with the ability to submit the claim using the diabetes educator's own BHF practice number as the *treating provider*.
- Has the ability to send results and reports to the treating doctor and Discovery Health.
- Has appropriate referral networks in place (including pathology and general practitioners).
- Ensures that the Diabetes Educators are clearly and visibly indicated in the pharmacy and the clinic.

If you want your pharmacy to join the Diabetes Clinic Network, you must:

- 1. Apply for a *BHF practice number* for your registered nurse.
- 2. Ensure the nurse enrols and completes an accredited diabetes course. (See the handbook for details)
- 3. Confirm with your software vendor that your pharmacy claim system is able to submit the diabetes educator's BHF number as the 'treating provider' in the diabetes claim line. Where this is not available, the pharmacy will not be able to claim the diabetes service.
- 4. Complete the attached agreement and submit together with the diabetes educator's course certificate to us at Provider Administration@discovery.co.za.
- 5. Submit the diabetes educator's activity log and mentor form when the diabetes educator's practical experience is completed.

If you have any questions, please write to us at healthpartnerinfo@discovery.co.za.

Thank you for your commitment to working with us to make sure the members of the medical schemes we administer continue to have access to affordable medicine and quality service.

Regards

Suzanne van der Walt

LEARNE VALVAUT.

Pharmacy network strategies and contracts manager Discovery Health

Discovery Health Diabetes Clinic Network



	completed and signed form by fax to 011 539 278	84 or email to <u>Provider_administration@discovery.co.za</u> N CLINIC HEALTHCARE PROFESSIONALS	
A.1 Pharmacy details (owne	r/employer)		
Owner name		ID / Company number	
Pharmacy name / group list		BHF billing practice code* *564 as partnership	
Pharmacy or office address		Dispensary e-mail address	
B Clinic diabetes educator 1:	: Pharmacy to complete on behalf of the registered	nurse, where employed by the Pharmacy.	
Registered nurse's name		BHF and SANC number Please tick and submit copies of both registrations SANC BHF	
ID number Submit certified copy		Confirm pharmacy-employed Please tick YES NO	
E-mail address of nurse		Cell phone 0 0	
Diabetes Educator course	Please tick block 1 or 2 *562	*563 Direct telephone number in clinic	
Submit documentation as per The Diabetes Educator Handbook	Diabetes Educator In-Training Network Submit: Course certificate Practice form	2. Diabetes Educator Network Submit requirements in 1 and: Activity record Mentorship form Or motivation 0	
B Clinic Diabetes Educator 2	Pharmacy to complete on behalf of your registered:	d nurse, where employed by the Pharmacy.	
Registered nurse's name		BHF and SANC number Please tick and submit copies of both registrations SANC BHF	
ID number Submit certified copy		Confirm pharmacy-employed Please tick YES NO	
E-mail address of nurse		Cell phone	
Diabetes Educator course	Please tick block 1 or 2 *562	*563 Direct telephone number in clinic	
Submit documentation as per The	2. Diabetes Educator In-Training Network Submit: Course certificate	Submit requirements in 1 and:	
Diabetes Educator <u>Handbook</u>	Practice <u>form</u>	Activity record Mentorship form Or motivation O	
 1.2. to make sure that the Phar subsequent rate increases Standard DSP network agree the agreement is terminate 1.3. to the list of participating rupdated Standard Discover 1.4. to take responsibility for an be discussed with the patie 1.5. to act in accordance with thealthcare professionals (in councils; 1.6. to act in accordance with Communications and Trans 1.7. to act and manage the clinical that its clinic and registered and diabetes related service take place in dedicated privents. 	and other changes (including additional future as element with the updated Standard Discovery Healing by any one of the parties; medical schemes administered by Discovery Healing Health pharmacy networks and scheme rates on to verify the availability of funds before service ent; the respective professional council's code of concluding general practitioners where appropriate and Medicines and Related Substances Act 101 concluding services (act No. 25 of 2002), relating to the first of the coordance with the 'Ideal Clinic Manual' as is a nurses must meet the minimum required standates, based on their respective qualifications, approximations.	e in the invitation letter and not charge more than the 2023 rate and any administered schemes and plans) as applied and published in the latest the pharmacy networks and scheme rates on www.discovery.co.za, unless alth as published in the latest Standard DSP network agreement with the on www.discovery.co.za; as are rendered. If not funded by the scheme, self-funding options should duct and standards and undertakes to ensure that it and employed clinic e) are registered and remain registered with the respective professional of 1965, Pharmacy Act 53 OF 1974, Nursing Act 2005, and Electronic the consultation, examination and any telemedicine or telephonic process; usued by the Department of Health; ards as set out by Discovery Health for staff, to provide diabetes education roved diabetes courses and experience and resulting scope of practice to by Practice compliant pharmacy (applicable in pharmacy owned clinics) that	
 that pathology codes are or on Health Technology Asset 	nly payable when a point-of-care (POC) device is ussement outcomes. Approved devices can be conf	used that has been approved by Discovery Health. Approval is given based irmed by the supplier.	
1.10. that the Diabetes Educators the agreed rate, for these s		and submit updated activity record to Discovery Health and claim as per	
1.11. that no other health profes with Discovery Health;	ssionals employed within the pharmacy clinic cha	arge for the Diabetes Education unless registered as a Diabetes Educator	
	ent from the patient for the education, screening	s and point of care pathology as required by the treating provider:	

- 1.13. that when blood is drawn in the pharmacy and sent to the pathology laboratory, no additional phlebotomy fee is chargeable;
- 1.14. to allow for pre-bookings on patients' request to minimize the chance of lengthy waiting periods.
- 1.15. to refer Members to appropriate health care professionals where appropriate.
- 1.16. that the clinic makes use of an electronic clinical practice management claims submission system that is able to submit the BHF practice number of the diabetes educator as the treating provider in the claim;
- 1.17. that the consultation summary, foot screening report and any other relevant information from each consultation are sent to the treating health professional as well as to Discovery Health in the agreed format and on the agreed digital platform;
- 1.18. that this agreement is subject to the POPIA agreement previously signed by the pharmacy.

Signature date: 2 0 Y Y M M D D	For pharmacy: Name	Signature

Please note that this form expires on 2024/12/31. Up to date forms are always available on www.discovery.co.za on the ProPBM webpage