

February 2023

Dear Pharmacist

## **We pay for the fifth COVID-19 vaccine for people over 50 years**

You probably know that the Department of Health now allows a fifth booster for persons who are older than 50 years. This letter tells you how we pay for the vaccination.

## **Your pharmacy is registered on our COVID-19 Vaccine Network**

We are sending you this letter because your pharmacy is still registered on the COVID-19 Vaccine Network. If you do not give COVID-19 vaccinations in your pharmacy any longer, please send this email back to us and:

- Give us your pharmacy's name
- Give us your BHF number
- Ask us to remove your pharmacy from the COVID-19 Vaccine Network.

We will then update our network and stop sending scheme members to your pharmacy for vaccinations through the Discovery Health app.

## **We pay claims for the fifth vaccination from 30 January 2023 onwards**

We confirm that we pay for the fifth vaccination from 30 January 2023 onwards, according to the attached circular from the National Department of Health. We are busy adapting our systems to allow payment for these vaccinations.

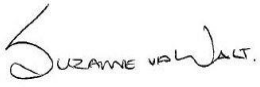
## **What you should do if our system rejects the claim**

If the claim is valid according to the Department of Health circular, but our system rejects it with code '8045: Vac dose exceeded', the member must pay the claim. We will then automatically refund the member.

We will monitor and proactively identify all affected claims until we have properly adjusted our system for the change.

If you want more information on how we pay for supportive medicine, please email us at [healthpartners@discovery.co.za](mailto:healthpartners@discovery.co.za).

Regards



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**Discovery Health**