

# DISCOVERY BUSINESS TRAVEL INSURANCE

*Global Data benefit redemption process*

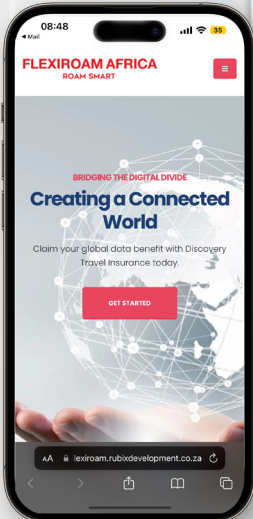


# Global data benefit redemption

Flexiroam will email users a unique link to activate their global data benefit to keep them connected. Employees can choose to collect their starter pack or have it delivered to their address at an additional cost. The eSIM is redeemable from the Flexiroam X application. The global data benefit can be redeemed in under 30 seconds by following **6 easy steps**. The steps for the **self-collect option** is detailed below.

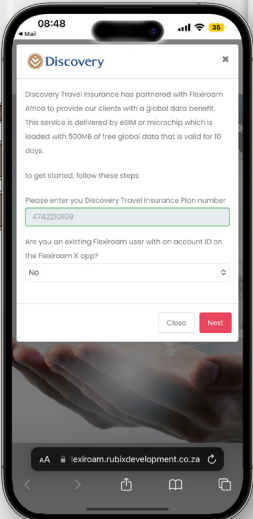
**STEP 01**

Click on the link 'FlexiRoam website' in your email 'Global data benefit' sent by Discovery Travel Insurance. You will land on the FlexiRoam homepage. Click 'Get started'



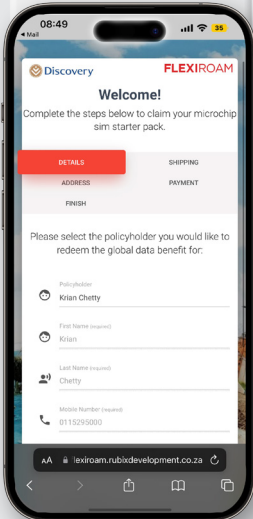
**STEP 02**

Enter your Discovery Travel Insurance policy number. Click 'Next'



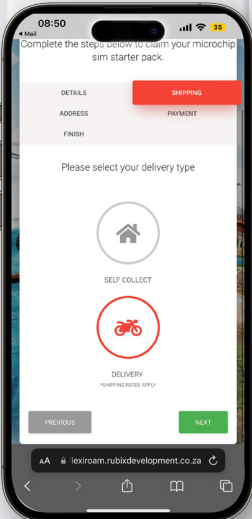
**STEP 03**

Enter or confirm your personal details. Click 'Next'.



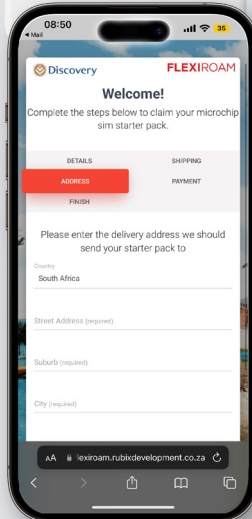
**STEP 04**

Select your preferred shipping method from 'self collect' or 'delivery'. Click 'Next'. Please note you will be responsible for any shipping costs if you select the delivery option.



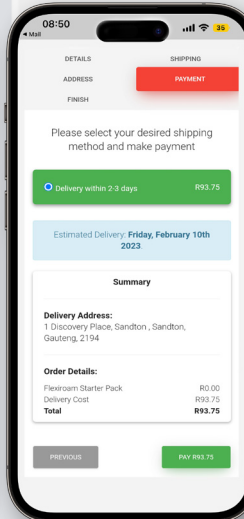
**STEP 05**

If you select the self-collect option, you will be prompted to choose a Discovery Store to pick up your travel benefit from.



**STEP 06**

Take note of your collection details and store operating hours. Check your email for confirmation of your Global data benefit.



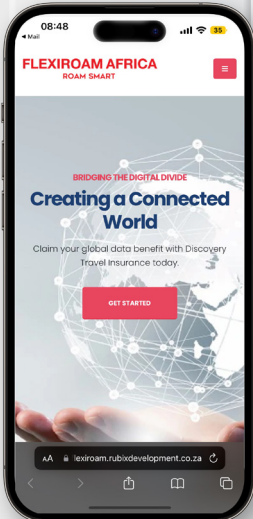
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If employees prefer the **delivery option** for the starter pack the steps below apply\*

\*Please note courier fees apply to the delivery option

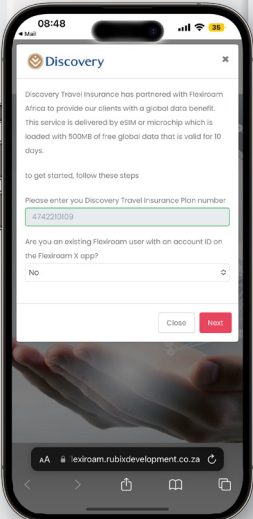
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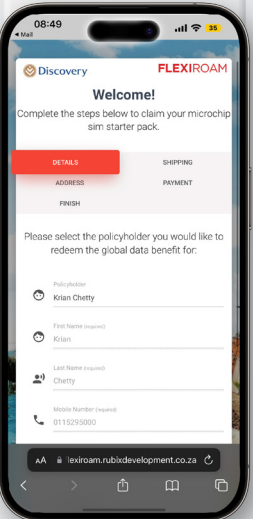
**STEP 02**

Enter your Discovery Travel Insurance policy number. Click 'Next'



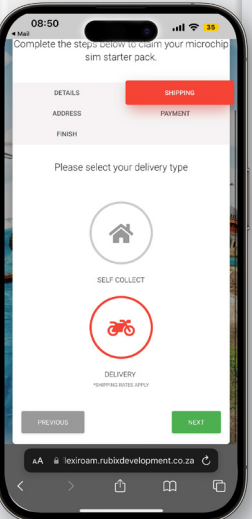
**STEP 03**

Enter or confirm your personal details. Click 'Next'



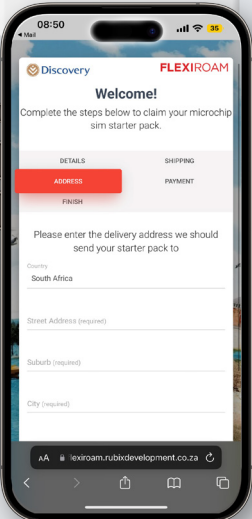
**STEP 04**

Select your preferred shipping method from 'self collect' or 'delivery'. Click 'Next'. Please note you will be responsible for any shipping costs if you select the delivery option.



**STEP 05**

If you select the delivery option, you will be required to fill in your address. Click 'Next'



**STEP 06**

You will be required to make payment for delivery. Check your email for confirmation of your global data benefit.

