

Dear Pharmacist

Reversal of Dynaval Co claims for members of schemes administered by Discovery Health

As you know by now, Pharma Dynamics has recalled all Dynaval Co products and has asked you to return these products to your distributor or wholesaler as soon as possible.

Replacing Dynaval Co for members

Dynaval Co is currently the only valsartan product on the Discovery Health formulary. To minimise the impact on members of schemes administered by Discovery Health, you can reverse Dynaval Co claims when these members return their unused supply.

If you do not reverse previous claims when you dispense replacement items, claims will either:

- Reject as an early refill or
- Attract a co-payment when exceeding the monthly Chronic Drug Amount.

If you do not reverse previous claims, it may also lead to additional rejections over time when the member exceeds their annual or quarterly limit of refills.

Members on Discovery Health Medical Scheme Executive and Comprehensive plans

To avoid a co-payment, Discovery Health will approve clinical appeals for Co-Zomevek, the higher-priced generic, for Comprehensive and Executive plans only.

Reauthorisations for Executive and Comprehensive plan members

For assistance with re-authorisations, please provide us with a list of membership numbers of your Dynaval Co users by sending:

- An email to CIBAPPFORMS@discovery.co.za
- A fax to 011 539 7000

The turn-around time for reauthorisation is 4 to 8 business hours.

Members on other Discovery Health Medical Scheme Plans

Members can ask their doctors to prescribe a losartan and diuretic combination – which is a formulary alternative that will not attract a co-payment.

Members have two other options, but both these options will attract higher co-payments than before:

- Splitting the combination Dynaval Co into Dynaval and HCT. The co-payment increases.
- Dispensing Co-Zomevek – in which case the co-payment increases.

Contact details for urgent assistance

For emergencies, you can call Add-A-Line at 0860 44 55 66 for immediate attention.

Regards

Chronic Medicine Authorisation

Discovery Health