

QUALITY CARE IN OUR CATARACT SURGERY NETWORK

FIND A NETWORK FACILITY FOR YOUR HEALTH PLAN OPTION



Cataract Surgery Network

Cataract surgery is a medical procedure aimed at removing the cloudy lens of the eye, known as a cataract, which can impair vision. This surgery is typically performed when cataracts significantly affect a person's daily activities, such as reading, driving, or watching television. In most cases, the cloudy lens is replaced with an artificial lens called an intraocular lens (IOL). Cataract surgery is covered on all Discovery Health Medical Scheme health plans. We cover this procedure at a network facility for your plan type.

KeyCare Cataract Network

Applies to members on the KeyCare Core and KeyCare Plus plans. If you do not use a hospital in the KeyCare Cataract Network list you will need to pay a 20% co-payment unless your ophthalmologist participates in a global fee arrangement.

KeyCare Start and KeyCare Start Regional

Applies to members on the KeyCare **Start** and KeyCare **Start Regional** plans. If you do not use a hospital in the plan specific KeyCare Cataract Network list you will need to pay an upfront amount of R6,000 to the hospital.

Delta Cataract Network

Applies to members on the Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core health plans. You are covered in full for the hospital account for a cataract procedure in accordance with your chosen health plan at hospitals in the Delta Cataract Surgery. If you go to a hospital in the Delta Hospital Network that is not in the Delta Cataract Network, you will be responsible for a 20% co-payment on the hospital account. For planned admissions for cataract procedures to any other hospital, you must pay an upfront amount of R10,700.

Coastal Cataract Network

Applies to members on the Coastal Saver and Coastal Core health plans. You are covered in full for the hospital account for a cataract procedure at the hospitals in the Coastal Cataract Network.

For planned admissions for cataract procedures to any other hospital, ywill be responsible for a 20% co-payment on the hospital account.

Cataract Network on all other plans

Members on Classic Saver, Essential Saver, Classic Core and Essential Core (excluding Delta and Coastal), Classic Priority, Essential Priority, Classic Comprehensive (excluding Smart) and Executive plans can use any facility listed in this document, except where otherwise indicated.

Smart Cataract Network

Applies to all members on the Classic Smart, Essential Smart, and Classic Smart Comprehensive health plans. You are covered in full for the hospital account for a cataract procedure in the Smart Cataract Network in accordance with your health plan benefits.

If you go to a hospital in the Smart Hospital Network that is not in the Smart Cataract Network, you will be responsible for a 20% co-payment on the hospital account. For planned admissions for cataract procedures to any other hospital, you must pay an upfront amount of R12,200.

Members on the Essential Dynamic Smart and Active Smart plans have access to the Dynamic Smart Cataract Hospital Network, for cataract procedures. If you go to a hospital in the Dynamic Smart Hospital Network that is not in the Dynamic Smart Cataract Network, you will be responsible for a 20% co-payment on the hospital account.

For planned admissions for cataract procedures to any other hospital, you must pay an upfront amount of R14,750.

East London	Cure Day Hospital		5	K	С	
	East London Day Hospital	//	S	K	С	KS
	Life St James Hospital / Life Eye Hospital			K	C	
Port Elizabeth	 Life Isivivana Private Hospital 	//,		К	С	
	Life St George's Hospital			К	С	
	Medical Forum Theatre		S	К	С	KS
Queenstown	 Life Queenstown Private Hospital 		S	K	С	
Umtata	 Life St Mary's Private Hospital 	//	S	K		
FREE STATE						
Bethlehem	 Bethlehem Medical Centre 		S	к		
Kroonstad	Kroon Hospital	//		К		
Bloemfontein	 Stirling Hospital 		5	К		
	Busamed Bram Fischer International Airport Hospital					
	Cure Day Clinics Bloemfontein		5	K		KS
	Pasteur Eye Hospital		S	K		
Welkom	Welkom Medical Centre		S	K		
GAUTENG						
Alberton	Newmarket Day Hospital	/, 0	5			
	The Ear And Eye Clinic		5	K		
	Optimed		5	K		
	Twenty Twenty Eye Surgery Centre		5	K		
Johannesburg Central/North	Centre Of Advanced Medicine		5	K		
	Cure Day Hospital Wilgeheuwel		S	К		
	Life Bedford Gardens Hospital					
	Life Fourways Hospital			K		
	Mediclinic Morningside		5			
	 Netcare Pinehaven Hospital 		S			
	Visiomed Eye Laser Clinic			K		
	Cure Day Clinics-Fourways			K		
	Fordsburg Clinic			K		
	■ Johannesburg Eye Hopital		S	K		KS

All network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.

**Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

Delta

KeyCare KeyCare Start

Smart

Coastal

Johannesburg Central/North	Linkwood Clinic				
	 Medgate Day Clinic 	D	S	К	
	 Mpudulle Eye Centre (Pty) Ltd 		5	K	
	Sandhurst/Eye Centre		5	K	
	Vitalab Centre For Gynaecological Endoscopy		5		
Johannesburg East	Ekurhuleni Surgiklin Day Clinic		5	K	KS
	The Healthy Eye	D	S	К	
	 Arwyp Medical Centre 	D			
	 Lakefield Surgical Centre Pty Ltd 		5	K	KS
Klerksdorp	Daleside Day Hospital		5	K	
	Life Anncron Hospital		5	К	
	 Krugersdorp Private Hospital 				
	Life Robinson Private Hospital	D		K	
Lenasia	 Dr SK Matseke Memorial Hospital 	D	S	К	
	Apex Surgi-Centre Soweto		S	К	
	Daxina Private Hospital			К	KS
Pretoria	Botshilu Private Hospital (Shoshanguve)			К	
	Centurion Eye Hospital	D	S	К	
	Cure Day Clinics - Erasmuskloof	D	S	К	
	Mediclinic Brits			К	
	Medkin Clinic		S	К	
	Pretoria Eye Institute			К	
	 Advanced Groenkloof Day Hospital 		S	К	
	 Intercare Day Hospital Hazeldean (Pty) Ltd 	D	S	К	
	Intercare Day Hospital Irene		S	К	
	Optimed Eye And Laser Clinic			К	
	Pretoria East Eye Institute	D	S		KS
Vereeniging	 Mediclinic Vereeniging 		5		
	Ocumed	D	S	К	KS
	Visiclin Eye Clinic	D	S		
	Cormed Clinic				

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Delta

KeyCare KeyCare Start

Smart C Coastal

Amanzimtoti	 Hibiscus Hospital Scottburgh 			К	С	
	 Kingsway Hospital 	///,		К	С	
Chatsworth	Life Chatsmed Garden Hospital	D		К	C	
Durban Central	 Durban Eye Hospital 		S	К	C	KS
	Life Entabeni Hospital			К	С	
	Ahmed Al-Kadi Private Hospital				С	
	Ethekwini Hospital And Heart Centre	D			С	
	Life Westville Hospital	D	S		С	
Kokstad	 Kokstad Private Hospital 	///		К	С	
Ladysmith	Ladysmith Day Hospital			K	С	
Newcastle	 Mediclinic Newcastle Day Hospital 		5	K	С	
Pietermaritzburg	 Midlands Day Hospital 	●		K	С	
	Pietermaritzburg Eye Hospital	D	5		C	KS
Pinetown	 Busamed Hillcrest Private Hospital 				С	
	 Hibiscus Hospital Cato Ridge 			K	С	
Port Shepstone	 Hibiscus Day Surgical Hospital 			K	С	
	 Margate Private Hospital 				C	
	 Shelly Beach Day Clinic 		S	K	С	
Richards Bay	 Life Empangeni Private Hospital 			K	С	
	 Richards Bay Medical Institute Day Hospital 		5		C	KS
	 Richards Bay Medicross Day Theatre 		S		С	
Tongaat	 Alberlito Hospital 	///	S		С	
	 Ballito Day Hospital 		S	К	С	
	Mediclinic Victoria			K	C	
Umhlanga	 Umhlanga Eye Institude 	D	5		C	
	 KZN Day Clinic 		S	к	С	
	 Life Mount Edgecombe Hospital 	111		к	C	

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Smart

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KeyCare KeyCare Start Delta Coastal

LIMPOPO						
Ellisras	Mediclinic Lephalale			K		
Louis Trichardt	 Zoutpansberg Private Hospital 	///,		K		
Polokwane	 Mediclinic Limpopo Day Clinic 		5	K		KS
	Netcare Pholoso Hospital		5			
Thabazimbi	Mediclinic Thabazimbi			К		
Tzaneen	Mediclinic Tzaneen	11.	S	K		
MPUMALANGA						
Ermelo	Mediclinic/Ermelo	///,		К		
Nelspruit	Kiaat Private Hospital					
	Lowveld Hospital			К		
	 Mediclinic Nelspruit Day Clinic 		S	K		KS
Piet Retief	RH Piet Retief Private Hospital (Pty) Ltd	///,		K		
Secunda	Mediclinic/Highveld			K		
Witbank	 Advanced De La Vie Day Hospital 		S	K		
	 Highveld Eye 		5	K		KS
NORTH WEST						
Mafikeng	 Victoria Private Hospital (Mafikeng) 	///,		K		
Potchefstroom	The Fountain Private Hospital	///,		K		
	Potchefstroom Medical And Dental Centre		5			
Rustenburg	Life Peglerae Hospital	///		К		
	Ferncrest Hospital		5			
	 Rustenburg Private Eye Clinic 		S			KS
Vryburg	Vryburg Private Hospital	///		К		
NORTHERN CAPE						
Upington	 Kalahari Day Theatre Cataract And Eye Centre 		S	K	C	
Kimberley	 Mediclinic Kimberley And Gariep 			К	C	
	 Narko Clinic 		S	K	C	

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Smart

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KeyCare KeyCare Start Delta C Coastal

WESTERN CAPE					
Belville	Cape Eye Hospital		К	C	
	Melomed Bellville			С	
	Busamed Paardevlei Private Hospital			C	
	Khangella Eye Theatre	5	K	С	KS
	Cure Day Clinic Somerset West	5	К	С	
	Mediclinic Panorama	5		С	
Cape Gate/Durbanville	Advanced Durbanville Surgical Centre	5	К	С	
	Durbanville Day Clinic	5	К	С	
Cape Town	Foreshore Day Hospital	5	К	С	
	Peninsula Eye Hospital	5		С	
	Melomed Gatesville	5		С	KS
	Melomed Tokai		К	С	
	New Era Health Day Clinic		К	С	
	Rondebosch Medical Centre			С	KS
George	George Surgical Centre	5	К	С	KS
	 Advanced Knysna Surgical Centre (Pty) Ltd 		К	С	
Hermanus	 Hermanus Medical Care T/A (Pty) Ltd Hermanus Day Hospital 		K	C	
Karoo	Mediclinic Klein Karoo		K	С	
Mitchells Plain	Melomed Mitchell'S Plain	5		С	
Mossel Bay	 Vidamed Day Hospital (Pty) Ltd 	5	К	С	
Paarl	Cure Day Clinics St Stephens	5	K	C	
Somerset West	Somerset Aesthetic Clinic	5	K	C	
Stellenbosch	Mediclinic Stellenbosch Day Clinic	5		C	
Vredenburg	Life West Coast Private Hospital		K	C	
Worcester	Advanced Worcester Surgical Centre		K	C	
	Carewell Robertson Day Hospital		к	С	

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Smart

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KeyCare KeyCare Start

Delta

Coastal

Working to care for and protect you

Discovery Health Medical Scheme is committed to providing you with the highest standard of service and your feedback is important to us. The following channels are available for your complaints.

01 | To take your query further:

If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on **www.discovery.co.za**. We would also love to hear from you if we have exceeded your expectations.

02 | To contact the Principal Officer:

If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on www.discovery.co.za or by emailing principalofficer@discovery.co.za.

03 | To lodge a dispute:

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme's dispute process on www.discovery.co.za.

04 | To contact the Council for Medical Schemes:

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | complaints@medicalschemes.co.za | 0861 123 267 | www.medicalschemes.co.za