

HealthyFood benefit guide Vitality Health

Get up to 25% back in Discovery Miles on thousands of HealthyFood items

What is the HealthyFood benefit?

Discovery Vitality aims to make healthy eating easier with our HealthyFood benefit. The benefit offers you rewards of **up to 25% back on a range of qualifying HealthyFood items** at Checkers and Woolworths, including vegetables, fruit, whole grain and high-fibre starchy foods, lean protein, fat-free dairy products, legumes, and healthy fats and oils.

Who does this benefit guide apply to?

This benefit guide applies to you if you are a Vitality Health member, 18 years or older, without any qualifying Discovery Bank products. If this benefit guide does not apply to you, please select the correct benefit guide applicable to you from the tab in <u>Vitality product rules</u>, terms and <u>conditions</u>.

Who can use the HealthyFood benefit?

Each qualifying member, which is the main member, spouse, adult dependant, and child dependant 18 years or older, will be able to activate and use the HealthyFood benefit.

What do you pay?

You do not pay any fees for the Vitality HealthyFood benefit apart from your monthly Vitality Health contributions.

What are your Vitality HealthyFood rewards?

As an eligible member, you can receive up to 25% back in Discovery Miles as Vitality Health rewards for HealthyFood purchases made through your primary partner retail channels.

The primary partner retail channels are those that members select to receive the higher reward from the in-store and online partner retail channels: Checkers or Woolworths Food and Checkers Sixty60 or Woolworths Online, Woolies app and Woolies Dash, respectively. Note that primary partner retail channels are referred to in this document as "primary partners".

Additionally, you can earn up to 10% back in Discovery Miles on qualifying HealthyFood purchases through your non-preferred partner retail channels. Note that your non-preferred partner retail channels are referred to in this document as **"secondary partners"**.

Irrespective of who shops, the rewards for your HealthyFood benefit will be paid as Điscovery Miles, at a rate of 10 Discovery Miles for every rand earned rounded up to the nearest whole Discovery Mile, into the Vitality Mall, where the main member can redeem them. The main member's Discovery Miles balance will be displayed in the Vitality Mall, along with options for spending those Miles. Use your Discovery Miles within the Vitality Mall. Discovery Miles is Discovery's one rewards currency that you can earn for getting healthy, driving well, and spending responsibly.

How do you activate the HealthyFood benefit?

As the main member, spouse, adult dependant or child dependant 18 years or older of an active Vitality Health membership, you will each need to activate the HealthyFood benefit by following these simple steps:

 Log in to your profile on the Discovery app or website. Navigate to the Vitality section and select Rewards. You can complete a quick activation that will activate all your HealthyLiving benefits (HealthyFood, HealthyCare, and HealthyBaby) at once. Alternatively, if you have already activated one of your other HealthyLiving benefits, you can choose to activate the remaining benefits separately at a later stage to start earning rewards if you do not have a partner rewards card at the time of activation.

- Choose your primary online partner (Checkers Sixty60 or Woolworths Online, Woolies app and Woolies Dash) and primary in-store partner (Checkers or Woolworths Food).
 These can only be changed by the main member once in a rolling 12-month period.
 View the rules for changing your selected partner below.
- You cannot activate the HealthyFood benefit at Checkers if you do not have a Checkers Xtra Savings card. You can get one in-store or order one through the Sixty60 app. Link your Checkers Xtra Savings card to your ID on the <u>Checkers website</u> or the Sixty60 app.
- Once you have your Xtra Savings card, go to the Vitality HealthyFood benefit page on the Discovery website to link your Xtra Savings card to activate the Checkers HealthyFood benefit. Make sure that your ID number is linked to your Checkers profile.
- You cannot activate the HealthyFood benefit at Woolworths if you do not have a
 Woolworths WRewards card. You can get a WRewards card in-store or on the
 Woolworths website or app. Link your Woolworths WRewards card to your ID on the
 Woolworths website.
- Once you have activated the HealthyFood benefit, you will receive an SMS confirming your activation.
- Make sure that your applicable HealthyFood partner rewards card (Checkers Xtra Savings card or Woolworths WRewards card) is used when the sale is processed, or you will not get the HealthyFood reward.
- Note that if you have already activated the HealthyFood benefit through the Vitality
 Health programme, and you are using a previously linked card (namely Woolworths
 MySchool, MyVillage or MyPlanet cards) for your rewards at Woolworths, you may
 continue using the card until it is lost, misplaced, damaged or expired. You will then
 need to get a new Woolworths WRewards card.

What are the rules for changing your primary partners?

- You can select Checkers as either your primary in-store and online partner or only as your primary in-store partner or only as your primary online partner if you have a Checkers Xtra Savings card and your profile is linked to your ID. Alternatively, you can select Woolworths as your primary in-store and online partner, or only as your primary in-store partner or only as your primary online partner if you have a Woolworths WRewards card and your profile is linked to your ID.
- If the main member on a Vitality Health membership selects primary partners, the same primary partners will apply to the other adults on the same Vitality Health membership.

- When activating the HealthyFood benefit, if the primary member hasn't chosen the
 primary partners, the spouse, adult dependant, or child dependant aged 18 or older
 on the Vitality Health membership can choose them. This choice will be based on who
 activated the HealthyFood benefit first.
- The main member of the Vitality Health membership has the right to override the primary HealthyFood partners selected by the spouse or dependants on their membership.
- Once the main member of the Vitality Health membership selects the HealthyFood primary partners, the spouse, adult dependant, or child dependant 18 years or older cannot change the primary partners.
- Once the HealthyFood benefit is activated, only the main member of the Vitality Health membership can change the primary partners once every rolling 12-month period from the date of activation and after that from the date of change.
- You begin earning rewards right away with your chosen primary and secondary partners as soon as you activate the HealthyFood benefit. However, if you change your primary and secondary partners, you will start earning rewards with your new selections from the 1st of the following month.
- The rules for changing partners apply separately to online and in-store primary partner changes.

Here is an example to illustrate this rule. In case of any discrepancy between the example and the benefit rules, the benefit rules will take effect.

Let's consider a family with a Vitality Health membership. In this case, Lesedi is the main member, and her son Banele is an adult dependant.

On 13 January 2025 Banele activates the HealthyFood benefit and chooses Woolworths Food as their primary in-store partner and Woolworths Online, Woolies app and Woolies Dash as the primary online partner. On 20 January 2025 Lesedi changes only the primary online partner to Checkers Sixty60. After this, she cannot change the online partner again until 20 January 2026, but she can still change the primary in-store partner at any time.

How do you earn, increase, and qualify for HealthyFood rewards?

All adults on the Vitality Health membership must activate the benefit on their Vitality profiles to earn rewards. As a Vitality Health member, your HealthyFood rewards are based on your engagement with the Vitality Health programme. To earn and increase your HealthyFood rewards as a Vitality Health member, every member needs to activate the benefit and select

their primary partners. By activating the HealthyFood benefit, the main member, spouse, adult dependant, or child dependant 18 years or older on the Vitality Health programme will get up to 10% back at both primary in-store and primary online HealthyFood partners.

How do you engage with Vitality Health to get up to 25% back?

To maximise your HealthyFood Vitality Health rewards, each adult 18 years or older on a Vitality membership who has activated the HealthyFood benefit will earn their own personalised rewards percentages based on having completed their Vitality Age assessment **and** Health Check (or, where applicable, a Health Check for 65+) once every rolling 12 months. Rewards earned will contribute to the family's monthly rewards.

Do your <u>Vitality Age assessment</u> and book your online. Where applicable, book your <u>Vitality Health Check for 65+</u>. If you can't get to an accredited clinic, you can book your <u>Vitality Health Check at home.</u>

Every adult on the Vitality Health membership must complete both these health assessments once every rolling 12 months to earn up to 25% back at their primary partners and up to 10% back at their secondary partners when purchasing HealthyFood items through the Vitality Health programme.

Reward levels with the Vitality	What to do
Health programme	
Up to 10% back at primary	Activate the benefit.
partners	
Up to 25% back at primary	As an adult 18 years or older on a Vitality membership that
partners and up to 10% back at	has activated the HealthyFood benefit, do your Vitality Age
secondary partners	and complete your Health Check (where applicable, your
	Health Check for 65+)

Rewards are determined on the last day of the month, depending on the validity of both assessments and are locked in on the last day of the month for the month ahead. The reward percentage will only change from the start of the month, which will increase following the completion of both assessments and will decrease following the expiry of one of the assessments.

Because each member is responsible for completing their assessments themselves, members of the same Vitality Health membership may have different reward levels depending on the validity of their assessments.

Here is an example to illustrate this rule. In case of any discrepancy between the example and the benefit rules, the benefit rules will take effect.

Using the same example of a family with a Vitality Health membership, Lesedi is the main member and her 23-year-old son, Banele, is an adult dependant. Both have activated the HealthyFood benefit, and Checkers is the family's primary partner, while Woolworths is their secondary partner. Both Lesedi and Banele earn 10% back in rewards at Checkers and 0% at Woolworths for activating the HealthyFood benefit.

On 14 September 2024, Lesedi completes her Health Check. The next day she completes her Vitality Age assessment. From 1 October 2024, Lesedi earns 25% back in rewards when she purchases HealthyFood items from Checkers, and 10% back at Woolworths.

On 14 September 2025, Lesedi's Health Check expires, and her Vitality Age assessment expires on 15 September 2025. She does not repeat her assessments in September and from 1 October 2025, her reward level decreases to 10% at Checkers and 0% at Woolworths. She repeats both her assessments on 15 December 2025 and continues earning a 10% reward only at Checkers until 1 January 2026, when her reward level increases to 25% at Checkers and 10% at Woolworths. Her rewards will remain at these levels until the assessments expire on 15 December 2026.

Banele completes both his Health Check and Vitality Age assessment on 10 October 2024. From 1 November 2024, and for the next 12 months, he earns 25% back in rewards at Checkers and 10% at Woolworths. On 5 October 2026, before his assessments expire on 10 October 2025, he repeats both assessments and from 1 November 2025, his reward level remains at 25% at Checkers and 10% at Woolworths until the end of October 2026.

If you, as an adult 18 years or older on a Vitality Health membership with an active HealthyFood benefit, complete either your Vitality Age assessment or your Health Check (or, where applicable, your Health Check for 65+) but not both, or one of the assessments expires or you complete a virtual Health Check instead of an in-person Health Check, you will get 10% back at your primary partners and 0% back at your secondary partners until both your Vitality Age and Health Check (or, where applicable, your Health Check for 65+) assessments have been completed and are valid. These assessments must be valid on the last day of the calendar month prior to your monthly reward calculation. Your assessments are valid for 12 months. Find out if your assessments are valid and how to maximise your rewards on the Discovery website.

Log in to your Discovery profile on the Discovery app or the Discovery website to view your personalised dynamic HealthyFood reward percentage.

How do you earn rewards on your HealthyFood purchases?

To earn HealthyFood rewards from the Vitality Health programme, you must use your Checkers Xtra Savings card or your Woolworths WRewards card, where applicable, when paying for your purchases.

- If your partner rewards card is not linked to your partner profile, you will not earn any rewards through the Vitality HealthyFood benefit from that applicable partner.
- Use your linked partner reward card when making payments for your purchases instore and online. Your linked partner rewards cards will be used to apply the necessary rewards.
- When making Checkers purchases, you will earn Vitality rewards for purchases made through selected third-party apps and online services that are offered directly by Checkers only, namely Checkers Sixty60.
- When making Woolworths purchases, you will earn Vitality rewards for purchases made through selected third-party apps and online services that are offered directly by Woolworths only, namely Woolworths Online, Woolies app and Woolies Dash.
- For all online and app transactions, the collection or delivery date will be the date the transaction is processed and not the date on which the order was placed.

Here is an example to illustrate this rule. In case of any discrepancy between the example and the benefit rules, the benefit rules will take effect.

Lesedi places an order via Checkers Sixty60 at 21:00 on 31 August. The next available slot to deliver her order is 08:00 on 1 September. The transaction date Vitality will use to process her reward is 1 September and the rewards locked in for September will be applied.

What are the rules about the HealthyFood benefit?

If you allow any other person to use your linked partner rewards card (Checkers Xtra Savings or Woolworths WRewards cards, we reserve the right to cancel your HealthyFood benefit.

The HealthyFood partner rewards cards (Checkers Xtra Savings and Woolworths WRewards cards) are not credit, debit or guarantee cards. They are only used to allocate rewards for purchases at the HealthyFood partner stores.

Please note that the HealthyFood benefit is only available at the following partner store types:

- Checkers, Checkers Food, Checkers Hyper stores and Checkers Sixy60.
- Woolworths Food, Woolworths Online, Woolies app and Woolies Dash.

Any stores not mentioned above are excluded from the HealthyFood benefit. The excluded stores extend to, without limitation, Checkers Liquor, Shoprite, WCellar and Woolworths Foodstop stores at Engen garages.

The HealthyFood benefit is for personal household use only.

These terms and conditions may change at any time, and we will notify you of any changes beforehand.

How much can you get back in rewards each month?

The HealthyFood spend that you get rewarded with on the Vitality Health programme is limited to the number of Vitality Health points that the membership has for the year to date. The starting point for working out your reward is the number of Vitality points that you have. Your reward is further subject to our payout rules, which are detailed below.

A single membership includes only one member, known as the principal or main member. In contrast, a family membership includes multiple members: the main member, a spouse, adult dependants, and child dependants aged 18 years or older.

Your Vitality HealthyFood monthly reward is based on the following:

- As a single member of a Vitality Health membership, you get rewarded on a maximum of R2,500 a month that you spend on HealthyFood items.
- As a family on a Vitality Health membership, you get rewarded on a maximum of R5,000 a month that you all spend on HealthyFood items.
- The process for calculating rewards for a family membership is that each qualifying person will contribute to the overall monthly cap on the membership.
- Transactions will be processed in the following order: first for the main member, followed by the spouse, adult dependants, and then child dependants 18 years or older.
- Among adult dependants and child dependants 18 years or older, priority is based on their membership join date.
- Transactions by those members who joined earlier take precedence.
- Each member's transactions will be prioritised first by their primary in-store partner, then their primary online partner, then their secondary in-store partner, and finally their secondary online partner.
- The reward calculation is based on the date we receive the transaction file from the partner. This may be different to the date on which you made the purchase.

Here is a detailed example to illustrate this rule. In case of any discrepancy between the example and the benefit rules, the benefit rules will take precedence.

The family membership has Checkers as the primary in-store and online partner and Woolworths as the secondary partners

At the end of August, Lesedi's transactions will be processed as follows:

Transaction #1 2 August > Checkers

Transaction # 2 20 August > Checkers

Transaction # 3 15 August > Checkers Sixty60

Transaction #4 10 August > Woolworths Food

Transaction # 5 5 August > Woolworths Online, Woolies App and Woolies Dash

Next, Banele's transactions will be processed in the same order until the maximum value for the rewards calculated is reached (lesser of the year-to-date Vitality points or their HealthyFood spend limit, or the qualifying spend).

How are your rewards calculated?

- The reward you get is based on the number of Vitality points that you have and the amount that you spend on HealthyFood at partner stores. The starting point for working out your reward is the number of Vitality points that you have.
- A further explanation: Your reward calculation is based on the lesser of the following three values: 1) year-to-date Vitality points, 2) HealthyFood spend limit and 3) qualifying spend. The applicable reward percentage will be applied to the lowest value among these to determine your final reward.
- We express the points as a rand amount, to which the reward percentage will apply.
- Here are examples to illustrate this rule. In case of any discrepancy between the examples and the benefit rules, the benefit rules will take effect.
- Using a single membership as an example: If your year-to-date points total 1,000, we
 will convert the points into a rand amount, which in this case is R1,000. If your
 HealthyFood spend limit is R2,500 and your qualifying spend is R3,000, the rewards
 percentage will be applied to the R1,000 value for the reward calculation, as it is the
 lesser of the year-to-date Vitality points, HealthyFood spend limit, and the qualifying
 spend.
- Using a family membership as an example: If your year-to-date Vitality points
 amount to 7,000 (R7,000), your HealthyFood spend limit is R5,000, and your
 qualifying spend is R6,000, the reward percentage will be applied to the R5,000 value
 for the reward calculation. Your current month's reward percentage is based on the
 validity of your Vitality Health assessments on the last day of the previous calendar
 month.

- To work out your reward, we apply your dynamic reward percentage to your qualifying HealthyFood spend in the month.
- Your dynamic reward percentage for next month changes throughout the current month based on the validity of your Vitality Health assessments.
- You can see your current month's earned reward percentage in the Discovery app and on the Discovery website.

How and when are your rewards paid?

- A HealthyFood reward will be paid to the main member every monthly reward payout cycle.
- Irrespective of who shops, the rewards for your HealthyFood benefit will be paid as Discovery Miles into the Vitality Mall, where they can be redeemed by the main member.
- Your monthly reward cycle is aligned to a calendar month cycle.
- Rewards will be allocated by the 15th of the following calendar month for transactions made in the current calendar month.
- Any delayed Discovery Miles allocations do not earn interest.
- The Discovery Miles earned through the HealthyFood benefit will be earned cumulatively and allocated to you as a single allocation during your monthly reward cycle.
- Your membership of the Vitality Health programmes needs to be active at the time of allocation to be still eligible for your HealthyFood reward.
- Should we receive a late transaction (within 12 months from the date of the transaction), we will calculate the late transaction in the month in which we received it. In the late transaction calculation, we will consider the limits that should have been applied in the month in which the transaction occurred.
- If you earned rewards from HealthyFood purchases before 31 August 2024, but your banking details were invalid, your reward will be held in reserve until you update your details. Once your details are updated, you will receive the reward as cashback in your rewards account. Please note that you must update your details within 12 months of the purchase to avoid forfeiting the reward.
- We do not generally send reward statements. If you need a statement, please contact Vitality to request one.

Here is a detailed example to illustrate this rule. In case of any discrepancy between the example and the benefit rules, the benefit rules will take effect.

Using the same example of a family with a Vitality Health membership, Lesedi is the main member and her 23-year-old son, Banele, is an adult dependant. Both have activated the HealthyFood benefit, and Checkers is the family's primary in-store and online partner, while Woolworths is the secondary in-store and online partner.

	October 2024
Lesedi's reward level as of 30 September 2024	25% primary partners
	10% secondary partners
	As a result of a valid Vitality Health Check
	and Vitality Age assessment
Banele's reward level as of 30 September 2024	10% primary partners
	0% secondary partners
	As a result of a valid Vitality Health check
	but Vitality Age not completed
1. Vitality points the family have earned by 31	3,000
October 2024	
Amount spent by Lesedi in October on	R2,000
HealthyFood items at the family's primary partners	
Amount spent by Lesedi in October on	R2,000
HealthyFood items at the family's secondary	
partners	
Amount spent by Banele in October on	R1,000
HealthyFood items at the family's primary partners	
Amount spent by Banele in October on	R1,000
HealthyFood items at the family's secondary	
partners	
2. Total amount spent by the family on	R6,000
HealthyFood items in October	
3. HealthyFood spend limit per month for a family	R5,000
on a Vitality Health membership	
Amount that the reward will be based on	R3,000
	(No. 1, Vitality points are the lowest of
	the three values)
Total Vitality Health reward earned by the family for	Lesedi (main member)
October	Primary partners: R2,000 x 25% = R500
	Secondary partners: R1,000 x 10% = R100
	Total reward is R600 x Đ10 = Đ6,000.

Discovery Vitality (Pty) Ltd Registration Number 1999/007736/07. Limits, terms and conditions apply. Discovery Bank Limited. Auth FSP. FSP48657. NCRCP9997. Limits, Ts & Cs apply. Rewards based on your engagement in Vitality programmes, Discovery products, and monthly qualifying card spend. Limits, Ts&Cs apply.

On 15 th November £06,000 will be paid to
Lesedi as Discovery Miles

Another example to illustrate how rewards are earned and paid the following month:

	November 2024
Lesedi's reward level as of 31 October 2024	25% primary partners
	10% secondary partners
	As a result of a valid Vitality Health
	Check and Vitality Age assessment
Banele's reward level as of 31 October 2024	25% primary partners
	10% secondary partners
	As a result of a valid Vitality Health
	Check and Vitality Age assessment
1. Vitality points the family have earned by 30	7,000
November 2024	
Amount spent by Lesedi in November on	R2,000
HealthyFood items at the family's primary partners	
Amount spent by Lesedi in November on	R2,000
HealthyFood items at the family's secondary	
partners	
Amount spent by Banele in November on	R500
HealthyFood items at the family's primary partners	
Amount spent by Banele in November on	R350
HealthyFood items at the family's secondary	
partners	
2. Total amount spent by the family on HealthyFood	R2,000 + R2,000 + R500 + R35 = R4,850
items in November	
3. HealthyFood spend limit per month	R5,000
Amount that the reward will be based on	R4,850
	(No 2, Total spend on HealthyFood
	items is lowest of the three values)
Reward based on Lesedi's spend	Primary partners: R2,000 x 25% = R500
	Secondary partners: R2,000 x 10% =
	R200
Reward based on Banele's spend	Primary partners: R500 x 25% = R125
	Secondary partners: R350 x 10% = R35
Total reward earned by the family for November	R500 + R200 + R125 + R35 = R860 x Ð10
	= Đ8,600



On 15 December, Đ8,600 will be paid to
Lesedi as Discovery Miles

How do you earn Vitality Health points for purchasing HealthyFood?

The Vitality points you earn for purchasing HealthyFood items are based on the following:

- You can earn 20 Vitality points for every HealthyFood item that you buy at Checkers and Woolworths.
- We will deduct 20 points for every unhealthy item that you buy.
- You will never accumulate a negative point value from a transaction and the least number of points that you can earn from a transaction is zero. Each membership can earn a maximum of 1,000 Vitality points from HealthyFood purchases per month, up to a total of 12,000 per year.
 - Vitality points from HealthyFood purchases accumulate towards the membership's total.
 - The allocation of points to members of a family membership follows the same process used for processing transactions to calculate rewards.
 - Vitality points earned will be allocated to members, starting with the main member and followed by the spouse, adult dependants, and child dependants 18 years or older.

Here is an example to illustrate this rule. In case of any discrepancy between the example and the benefit rules, the benefit rules will take effect.

Lesedi purchased one bag of apples, which is a HealthyFood item and earns 20 points. During the same shop, she purchased a slab of chocolate and two packets of chips, which are three unhealthy items that add up to 60 negative points.

She also purchased a loaf of white bread, which is a neutral item, contributing 0 points. The total Vitality points earned for this transaction is 0.

How do we classify HealthyFood items?

We apply selection criteria to each food group and segment foods into three categories, with qualifying healthy foods earning rewards and unhealthy foods resulting in a penalty.

Healthy foods qualify for HealthyFood rewards because they include a variety of whole or minimally processed foods that are nutrient dense, meaning they are rich in vitamins, minerals and other nutrients important to our health.

Neutral foods do not earn HealthyFood rewards or incur penalties when purchased. However, their role in a healthy eating pattern depends on individual factors like age and physical activity levels.

Unhealthy foods result in a penalty when purchased as they are high in salt, added sugars and saturated fats. Regular consumption of these foods can contribute to weight gain and increase the risk of chronic conditions such as type 2 diabetes, heart disease and cancer.

Examples include processed snacks, sugary drinks (including fruit juice) and food, salty foods (snacks, seasoning, spreads) and processed meats (bacon, sausages).

View the <u>Checkers HealthyFood catalogue</u> and the Woolworths <u>HealthyFood catalogue</u>

- Products listed in these catalogues can change at any time.
- Look out for the Vitality HealthyFood stamp on shelf labels in-store and the logo online to identify HealthyFood items. All HealthyFood items are identified as "VIT" or "V" on in-store till slips.
- The HealthyFood items listed in the Checkers and Woolworths HealthyFood catalogues will always take precedence over the information provided on in-store shelf labels, online logos, in-store till slips and online invoices
- Products listed in the catalogues are subject to seasonal and supplier availability and may only be available at certain Checkers and Woolworths stores.
- Vitality bases its HealthyFood principles on the most current policies and guidelines from local and international bodies. The product selection process for the HealthyFood benefit is constantly under review and subject to change, considering scientific and industry developments.

How do you query your reward?

Contact us if you have any queries on 0860 99 88 77 or chat to us on WhatsApp. Alternatively, you can chat to a Vitality agent 24/7 through Ask Discovery on the website or Discovery app. Look out for the pink chat icon and tap to start chatting.

Register for Ask Discovery on WhatsApp. If you have already registered, scan this QR code to start chatting:

Alternatively, you can chat to a Vitality agent 24/7 through Ask Discovery on the website or Discovery app. Look out for the pink chat icon and tap to start chatting.

Register for Ask Discovery on WhatsApp. If you have already registered, scan this QR code to start chatting:



To query your reward, you need to keep your valid receipts for 60 (sixty) working days after purchase. This is to verify your purchases so that Vitality can award the appropriate rewards for your qualifying purchases.

The following would invalidate your receipt and do not qualify you for rewards:

Receipts that have been altered, photoshopped or photocopied

- Receipts created by a partner employee for purchases you did not buy
- Blank images with no receipts in view
- Receipts that are unclear or have blurry images
- Receipts that are missing information, such as the partner's name and loyalty card number. We require a complete receipt with all information (no information must be cut off or missing from the receipt)
- Receipts submitted for the incorrect partner. This is where the receipt you submit
 does not match the selected partner or is not from a partner associated with the
 benefit
- Bank statements will not be accepted in place of a receipt.

What tax is there on rewards?

You may have a duty to pay tax on the rewards that you earn. You are responsible for speaking to a tax practitioner to get advice in this regard. We are not responsible for any consequences if you fail to ask a tax practitioner for advice or if you fail to pay the applicable tax.

How do you end this benefit?

If your Vitality Health membership ends or you downgrade to a membership that does not qualify for the HealthyFood benefit, you will no longer have access to the HealthyFood benefit to earn and receive your HealthyFood rewards. You will forfeit any rewards earned in the month prior to you ending your benefit.

Do you want to stay in touch and ask questions?

If you have any questions or need more information about the Vitality HealthyFood benefit, visit the <u>Vitality HealthyFood Help page</u> and refer to the contact details above.

Acceptance of benefit terms and conditions

By activating the Vitality HealthyFood benefit, you agree to the limits, terms and conditions set out in this benefit guide.

Third-party consent when activating any Vitality benefit

You acknowledge that by activating the HealthyFood benefit and continuing to use the HealthyFood benefit, you agree and consent to Discovery Vitality (Pty) Limited, their authorised partner network and third parties associated with the benefit sharing your payment and personal information (including ID number) as well as total transaction data, in accordance with the Discovery Vitality Main Rules and privacy statement. This will be used for the following purposes:

1. To manage the HealthyFood benefit.

- 2. To assess and make recommendations for improvements to the HealthyFood benefit based on purchase data.
- 3. To allow retail partners associated with the HealthyFood benefit to reach out to you with offers and promotions, helping you to maximise your HealthyFood benefit.

Refer to the <u>Vitality Main Rules</u> and <u>Vitality's privacy statement</u> for further details.

Keep up to date with the latest news from Vitality

Download the Discovery app. Follow Discovery Vitality on (@Discovery_SA) and (DiscoverySA).

Specific limits, terms and conditions apply to each benefit and may be subject to change. We will inform you when we make product or benefit changes.

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